



WHY CHOOSE RADIO ONE SERVICE?

30 Years as a Motorola Channel Partner

Local offices servicing all Central and South Florida:

Boca Raton, Clearwater, Miami, and Orlando – Field Service & Repair

+200 Combined Years of Technical RF Experience:

- ✓ *CET and GCT Licensed Technicians*
- ✓ *R56 Certified Technicians*
- ✓ *AVTEC Certified Console Installations*
- ✓ *WAVE Certified System Technologists*
- ✓ *CAPMAX Professional Level Technicians*
- ✓ *Network+ Certified System Technologist*
- ✓ *Multiple Motorola PCR and Astro Certifications*
- ✓ *Motorola Solutions OEM Support*
- ✓ *AGILE and Master Certified Project Managers*
- ✓ *Lean Six Sigma Green Belt Quality Management*
- ✓ *Certified Customer Service Center (CSC) and Device Repair*
- ✓ *Voice, Video, and Data SERVICE AGREEMENTS*
- ✓ *Options: 8 X 5 or 24 X 7*

WWW.RADIO1INC.COM 1 800 771 9191

BOCA RATON (561) 245-2195 | CLEARWATER (727) 575-7978 | DAYTONA BEACH (386) 322-9919
MELBOURNE (321) 636-7004 | MIAMI (305) 592-0977 | ORLANDO (407) 352-9242



RADIO ONE SERVICE AGREEMENTS

Protect your capital investment 8 X 5 or 24 X 7.

Mitigate downtime, lost productivity & profitability.

Support business continuity and employee safety.

“Jump the line” on non-critical service needs....

Radio One Service Agreements Include:

- *Annual Preventative Maintenance Inspection*
- *2 hrs. Emergency response within Central and South Florida service areas*
- *Prioritized non-emergency response*
- *Prioritized out-of-warranty device repair*
- *Free repeater loaner (1 maximum)*
- *Optional fleet management services*

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RADIO ONE SERVICE SUMMARY

Design, deployment, and testing of voice video & data solutions utilizing DMR, CBRS, ONVIV, & R56 standards

- Antenna, Cable, and Repeater installations and grounding
- RF System design, testing, and troubleshooting
- RF and IP integrations of dispatch consoles, DMR applications, and Motorola DMR trunking protocols
- RF, IP, and Cellular integrations utilizing WAVE
- RF and Telephone interconnect solutions
- Dispatch console and computer aided dispatch solutions
- Multi-site system deployment
- RF site commissioning, inspections, and evaluations
- Device tuning, programming and configuration
- Two-way radio audio quality optimization
- Technical and standard project management
- Fleet management
- In-building distributed antenna system and bi-directional amplifier deployment
- Video surveillance system and access control design and deployment
- System monitoring, messaging, and alarm systems
- 24 x 7 and 8 x 5 service options
- Installation of standard and customized in-vehicle, mobile solutions
- Local technicians covering Central, West, and South Florida service areas
- OEM partner support of Motorola, Avtec, and Avigilion branded products
- Motorola branded device repair
- Project management

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Diverse customers use our proven voice, video, and data solutions in key vertical markets, including:

- Aerospace
- Airports
- Agriculture
- Education
- Entertainment
- Health Care / Elder Care
- Homeowner Associations
- Hospitality
- Manufacturing
- Pharmaceuticals
- Sport Complexes
- State & Local Governments
- Transportation & Logistics
- Yachting/ Marine

Foreign language support: Spanish, Portuguese, Hebrew, Persian (Farsi)

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